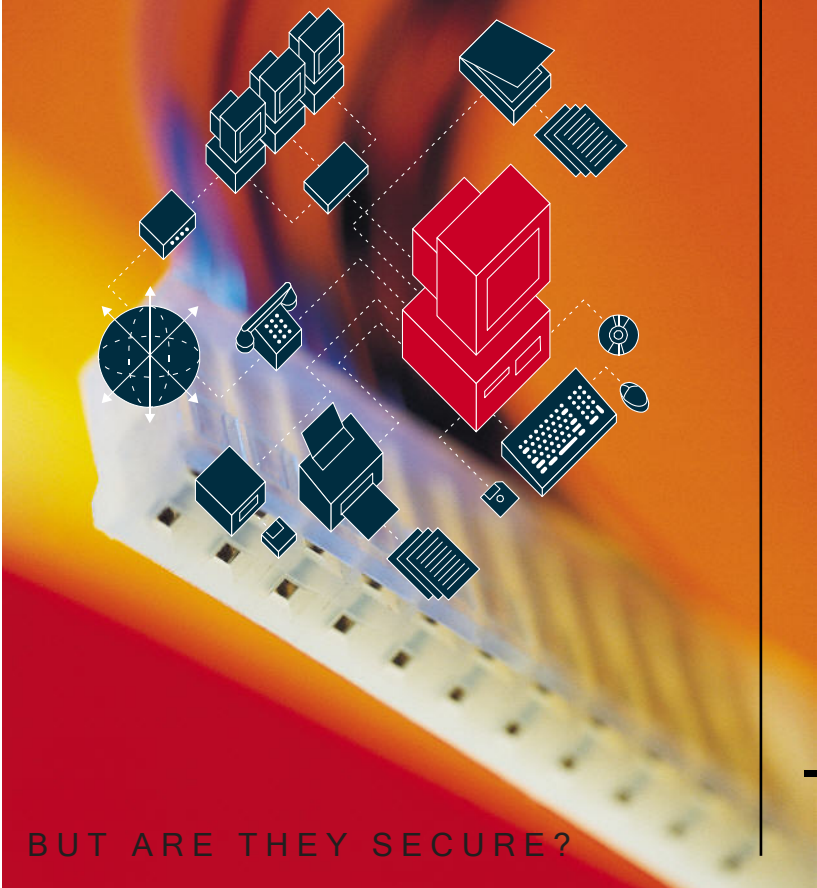


AGENT STATIONS ARE
QUITE CONNECTED,



BUT ARE THEY SECURE?

A PC is a powerful thing.

It can access the world wide web. It can access your local area network. It can go wherever its user knows to take it.

DLStart helps you to direct that power.

In today's fast-paced call center, computer misuse can bring down the system, jeopardize client relationships, instigate personnel problems and ruin your whole day.

DLStart replaces the Windows "Start" button and the task bar and all of the desktop icons. With those items completely gone, phone agents can no longer click their way around your system or the world wide web. With DLStart you specify the applications agents may use and with DLS Order Entry you specify only allowed web pages. Agent stations only boot up to what you have provided.

Decrease the chance of viruses by limiting free Internet access. Phone agents can no longer check personal email, download games or surf the web, which puts your company at great risk.

Increase productivity of everyone from operators to executives. With less people on the Internet for wrong reasons, more bandwidth is available for serving clients and running the business.

Administration is centralized for all agent stations. You can even configure remote stations from your system admin computer.

Runs great on all versions of Windows from 98 up through Windows XP and 2003.

DLStart 

www.TeleServiceTechnologies.com

Telephone: (888) TST-7011



SECURE YOUR NETWORK



CONTROL BROWSING



REDUCE SYSTEM FAILURES



SPECIFY PROPER USE